

## Lightning Release Notes 22<sup>nd</sup> June 2021

As part of our commitment to continuous improvement, we are constantly developing and enhancing our technology and services along with listening to feedback from you, our important customers. We are delighted to share some new functionality and enhancements which will be live in the system and available from **Tuesday 22<sup>nd</sup> June from 19:30**.

We would be grateful if you could share this update with your bookers and travellers and if you have any feedback or suggestions, please get in touch with our Business Support team at North.bsu@travelctm.com

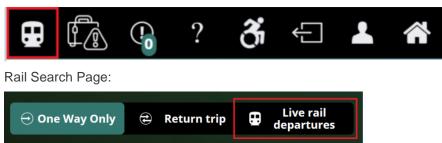


## **New Features/Enhancements**

## **Rail Live Departures**

New development has been added into Lightning to introduce the facility to check Live Departures for any UK rail station. This functionality is available via the navigation bar or on the Rail Search page.

Navigation Bar:



The Rail Live Departure search screen only requires a Departure station as a minimum to trigger the search, the 'Travelling to' field is however optional, by utilising this field the returned results will be more tailored to your specific search.

Check live trains		
	Travelling from:	Travelling to:
	Manchester Victoria	Enter a location
		Search
	Use our live departure board	t o get up-to-the-minute train running times
	with all informatio	on about delays and cancellations

The results appear in time order with the arrival station, status and platform information on screen. There also is the option to view details which will include the calling points from your searched station to the arrival station.

← Back	Check live trains							Ģ
		Travelling from:	Travelling to:					
		Manchester Victoria	😫 Enter a locat	ion				
				1	Search			
	Due	Arrive	Journey Time	Platform	Details	Select		
	07:04 AM	Blackburn	Departed		Details	0		
	07:05 AM	Preston	Departed		<u>Details</u>	0		
	07:07 AM	Chester	On Time		Details	0		
	07:10 AM	Rochdale	On Time		<u>Details</u>	0		
	07:15 AM	Redcar Central	On Time		<u>Details</u>	0		
	07:22 AM	Leeds	Delayed		<u>Details</u>	0		
	07:20 AM	Southport	On Time		<u>Details</u>	0		
	07:24 AM	Liverpool Lime Street	On Time		<u>Details</u>	0		
	07:28 AM	Kirkby	Delayed		Details	0		
	07:30 AM	Scarborough	On Time		Details	0		
							Later	Book

The facility to book a train from the results page is also available by selecting the required service and proceeding with the book button.

07:58 AM	Leeds	On Time		Details	$\odot$	
08:00 AM	Edinburgh	On Time	4	Details	0	
08:04 AM	Blackburn	On Time	6	Details	0	
08:07 AM	Chester	On Time		Details	0	
						Later Book

After selecting	) book the ra	il search page wil	appear, with the journey details prepopulated.
⊖ One Way Only	🖨 Return trip	Cive rail departures	
Travelling from:			Travelling to:
Manchester Victor	da		I leads

Travelling from:			Travelling to:				
Manchester Victoria			🖶 Leeds				
Via:							
Enter a location							
Outbound date & time:				Return date & time:			
10/06/2021		O 07:30		10/06/2021	-	O 16:00	
O Depart After	O Arrive Befo	re		O Depart After	O Arrive Befor	e	
Options Class of Service							
Any							
Extra time to chan							
Apply Railcard/Cor	rcession						
Carnet Tickets							
View Underground	d Map						
							Search

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